

# Hotel Chinzanso Tokyo

## Business Hours/Service Changes

We are gradually re-opening for business while keeping the safety of our guests and staff in mind. This information may change depending on the spread of the Novel Coronavirus (COVID-19). We ask for your understanding and cooperation in this matter.

### Important

**For the time being, entrance to the garden will be limited to guests making direct use of our facilities only. Kabukimon Gate will also be closed.**

### Important

**Guests entering the premises may be asked to comply with a temperature check or other safety measures.**

### ACCESS

Kabukimon Gate (in the garden) Temporarily closed until further notice.

Free Shuttle Bus from Ikebukuro Service unavailable until further notice.

### Banquet Building

Banquet Building Parking Lot Open on weekends only.

Closed Dates and Reduced Operating Hours [https://hotel-chinzanso-tokyo.jp/page/banquetbld\\_close/](https://hotel-chinzanso-tokyo.jp/page/banquetbld_close/)

### Hotel Stays

Room Reservations	03-3943-0996	9:00~20:00
Massage in Room	03-3943-1111	19:00~25:00
Pagoda Lounge	Service unavailable until further notice	
Private Bar	Service unavailable until further notice	
Turn Down Service	Service unavailable until further notice	
Laundry Service	Receiving from 9:00 to 18:00 *Delivered on the same day.	
Morning Lobby Service (Coffee, Water)	Service unavailable until further notice	

## Restaurant & Room Service

Restaurant Reservations	03-3943-5489	9:00~20:00	
	Breakfast	Lunch	Dinner
Italian Dining "Il Teatro"	6:30~L.O. 10:30 *Both western-style and Japanese breakfasts are available. However, from 8/9 (Sun.) to 8/16 (Sun.), the Japanese breakfast will be served in Japanese Restaurant Miyuki.	12:00~L.O.14:30 *Some dishes from The Bistro menu are served on days when The Bistro is closed.	17:30~22:00 (L.O. 20:00) *Some dishes from The Bistro menu are served on days when The Bistro is closed. *Young children may dine in Il Teatro until 8/31. There is a possibility this period may be extended further.
Casual Dining "The Bistro"		11:30~22:00 (L.O.21:00) [Sat. ] 11:30~16:00 (L.O.15:00) [Sun. & Holidays]	
	*Closed on weekdays, open on weekends and holidays as listed above. *From 8/9 (Sun.) to 8/14(Fri.): Open from 11:30 to 22:00.(L.O.10:00)		
Lobby Lounge "Le Jardin"		10:00~22:00 (L.O. 20:00)	
	*For the time being, Afternoon Tea and Evening High Tea events will be reservation-only.		
Japanese Cuisine "Kinsui"	-	11:30~L.O. 15:00 [Sat. Sun. & Holidays only]	17:00~22:00 (L.O. 20:00) [All Week]
Stone Grill Restaurant	-	11:30~L.O. 15:00 [Fri. Sat. & Sun. only]	17:00~22:00 (L.O. 20:00) [Fri. Sat. & Sun. only]
"Mokushundo"		*Lunch is 11:30~L.O.14:30 on Fri.	
Japanese Restaurant "Miyuki"	-	11:30~L.O.14:30	17:30~22:00 (L.O. 20:00)
	*From 8/9 (Sun.) to 8/16(Sun.): Closed on weekdays Open from 7:00 to L.O.10:00. *From 8/11 (Tue.) to 8/14(Fri.): Open for lunch and dinner Saturdays: Open for lunch and dinner Sundays and holidays: Open for lunch only *8/9(Sun) and 8/10: Open *Service at the counter will be unavailable for the time being.		
Room Service		7:00~22:00	
	*Please be aware that some limitations to the menu apply.		

Note: Restaurants other than those listed above will also gradually be re-opening.

## YU, THE SPA

Treatment Reservations	03-3943-4785
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Treatment Area	10:00~21:30	Phone support: 10:00~21:00
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Spa Area	*The spa area is operating with a limited capacity. Reservations may no longer be available when busy.	
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Spa Area (Onsen, sauna, pool, jet bath)	8:00~18:00 and 20:00~22:00 (L.O. 21:30)
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\*Available to children between 4 and 12 years old from 8:00~18:00

\*Children younger than 4 years may not use the spa area.

Spa members, those making use of treatments (onsen), or guests staying with a spa-included plan will receive priority.

Spa Area (Fitness gym)	6:00~22:00	*Late night use of the gym is currently unavailable.
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All guests may enter the spa, but due to limitations placed on equipment, access to the fitness gym may be limited.

Aesthetic Salon Guerlain Paris	Weekday & Saturday 10:00~20:00
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	Sunday & Holidays 10:00~19:00
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## Hotel Shop

Selections	Open	10:00~18:00
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Jewelry Shop GINZA TANAKA	Open	10:30~18:30
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Boutique Nastro	Open	10:30~18:30
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Gallery	Open	
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## Banquets

Inquiries	03-3943-1171	9:00~18:00 / Sat. Sun. & Holidays 10:00~17:30
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Meeting on Sites	Open	
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