

Hotel Chinzanso Tokyo

Business Hours/Service Changes

We are gradually re-opening for business while keeping the safety of our guests and staff in mind. This information may change depending on the spread of the Novel Coronavirus (COVID-19). We ask for your understanding and cooperation in this matter.

Important

For the time being, entrance to the garden will be limited to guests making direct use of our facilities only. Kabukimon Gate will also be closed.

Important

Guests entering the premises may be asked to comply with a temperature check or other safety measures.

ACCESS

Kabukimon Gate (in the garden)	Temporarily closed until further notice.
Free Shuttle Bus from Ikebukuro	Operating with reduced hours. (Weekends and holidays only)

Banquet Building

Banquet Building Parking Lot	Open on weekends only.
Closed Dates and Reduced Operating Hours	https://hotel-chinzanso-tokyo.jp/page/banquetbld_close/

Hotel Stays

Room Reservations	03-3943-0996	9:00～20:00
Massage in Room		19:00～25:00
Pagoda Lounge	Service unavailable until further notice	
Private Bar	Service unavailable until further notice	
Turn Down Service	Service unavailable until further notice	
Laundry Service	Receiving from 9:00 to 18:00 *Delivered on the same day.	
Morning Lobby Service (Coffee, Water)	Service unavailable until further notice	

Restaurant & Room Service

Restaurant Reservations	03-3943-5489	9:00~20:00	
	Breakfast	Lunch	Dinner
Italian Dining "Il Teatro"	6:30~L.O. 10:30	12:00~L.O.14:30	17:30~22:00 (L.O. 20:00)
		*Some dishes from The Bistro menu are served on days when The Bistro is closed. *Young children may dine in Il Teatro on days when The Bistro is closed.	
Casual Dining "The Bistro"		11:30~22:00 (L.O.21:00) [Sat.Sun. & Holidays] 17:00~22:00 (L.O.21:00) [Fri.] *Closed on weekdays, open on weekends and holidays as listed above. *From November, the restaurant will be open on all days	
Lobby Lounge "Le Jardin"		10:00~22:00 (L.O. 20:00) *For the time being, Afternoon Tea and Evening High Tea events will be reservation-only.	
Japanese Cuisine "Kinsui"	-	11:30~L.O. 15:00	17:00~22:00 (L.O. 20:00)
		[Sat. Sun. & Holidays only]	[All Week]
Stone Grill Restaurant "Mokushundo"	-	11:30~L.O. 15:00	17:00~22:00 (L.O. 20:00)
		[Fri. Sat. & Sun. only]	[Fri. Sat. & Sun. only]
		*Lunch is 11:30~L.O.14:30 on Friday. *From 10/12 to 10/31, the restaurant will be open for dinner all days. *From November, the restaurant will be open on all days except Tuesday (it will be open if Tuesday is a holiday).	
Japanese Restaurant "Miyuki"	7:00~L.O.10:00	11:30~L.O.14:30	17:30~22:00 (L.O. 20:00)
		[All Week]	[Fri. Sat. & Sun. only]
		*From November, the restaurant will be open on all days *Service at the counter will be unavailable for the time being.	
Main Bar "Le Marquis"			18:00~24:00 (L.O. 23:30) [Thu. Fri. & Sat. only]
		*For the time being, smoking is not allowed. *From November, the restaurant will be open on all days except Sunday.	
Café "Foresta"		11:00~17:30 (L.O.17:00) [Sat. Sun. & Holidays only]	
Room Service		7:00~22:00	
		*Please be aware that some limitations to the menu apply.	

Note: Restaurants other than those listed above will also gradually be re-opening.

YU, THE SPA

Treatment Reservations	03-3943-4785
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Treatment Area	10:00~21:30	Phone support: 10:00~21:00
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Spa Area	*The spa area is operating with a limited capacity. Reservations may no longer be available when busy.	
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Spa Area (Onsen, sauna, pool, jet bath)	8:00~18:00 and 20:00~22:00 (L.O. 21:30)
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*Available to children between 4 and 12 years old from 8:00~18:00

*Children younger than 4 years may not use the spa area.

Spa members, those making use of treatments (onsen), or guests staying with a spa-included plan will receive priority.

Spa Area (Fitness gym)	6:00~22:00	*Late night use of the gym is currently unavailable.
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All guests may enter the spa, but due to limitations placed on equipment, access to the fitness gym may be limited.

Aesthetic Salon Guerlain Paris	Weekday & Saturday 10:00~20:00
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	Sunday & Holidays 10:00~19:00
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Hotel Shop

Selections	Open	9:00~18:00
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Jewelry Shop GINZA TANAKA	Open	10:30~18:30
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Boutique Nastro	Open	10:30~18:30
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Gallery	Open	
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Banquets

Inquiries	03-3943-1171	9:00~18:00 / Sat. Sun. & Holidays 10:00~17:30
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Meeting on Sites	Open	
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