

# Hotel Chinzanso Tokyo

## Business Hours/Service Changes

For the safety of our guests and staff, opening hours have been changed.  
This information may change depending on the spread of the Novel Coronavirus (COVID-19).  
We ask for your understanding and cooperation in this matter.

### Important

**For the time being, entrance to the garden will be limited to guests making direct use of our facilities only. Kabukimon Gate will also be closed.**

### Important

**Guests entering the premises may be asked to comply with a temperature check or other safety measures.**

### ACCESS

Kabukimon Gate (in the garden)	Temporarily closed until further notice.
Free Shuttle Bus from Ikebukuro	Operating with reduced hours. (Weekends and holidays only) *Service unavailable from January 16 to February 7

### Banquet Building

Banquet Building Parking Lot	Open on weekends only.
Closed Dates and Reduced Operating Hours	<a href="https://hotel-chinzanso-tokyo.jp/page/banquetbld_close/">https://hotel-chinzanso-tokyo.jp/page/banquetbld_close/</a>

### Hotel Stays

Room Reservations	03-3943-0996	9:00~20:00
Massage in Room	Service unavailable from January 12 to February 7	
Pagoda Lounge	Service unavailable until further notice	
Private Bar	Service unavailable until further notice	
Turn Down Service	Service unavailable until further notice	
Laundry Service	Receiving from 9:00 to 18:00 *Delivered on the same day.	
Morning Lobby Service (Coffee, Water)	Service unavailable until further notice	

## Restaurant & Room Service

Restaurant Reservations	03-3943-5489	9:00~20:00	*Jan. 15 to Febr. 7 10:00~18:00
		<b>Breakfast</b>	<b>Lunch</b>
Italian Dining "Il Teatro"	6:30~L.O. 10:30	12:00~L.O.14:30	Dinner 17:00~20:00 (L.O.18:30 *Course menu 18:00 ) *Jan. 12 - Feb. 7
		*Some dishes from The Bistro menu are served on days when The Bistro is closed. *From January 14th (Thu.) to February 7th (Sun.) from the hours of 10:00 a.m. to 11:30 a.m., Il Teatro will be available for cafe use.	
Casual Dining "The Bistro"		<b>【Closed】</b> Jan. 12 - Feb. 7	
Lobby Lounge "Le Jardin"		11:30~20:00 (L.O.19:00 *Set menu 18:30) ※Jan. 8 - Feb. 7	
		*From January 14th (Thu.) to February 7th (Sun.) from the hours of 10:00 a.m. to 11:30 a.m., Il Teatro will be available for cafe use. *For the time being, Afternoon Tea and Evening High Tea events will be reservation-only.	
Japanese Cuisine "Kinsui"	-	11:30~L.O. 15:00	17:00~20:00 (L.O.18:00) ※Jan. 8 - Feb. 7
		[Sat. Sun. & Holidays only]	[Sat. Sun. & Holidays only]
Stone Grill Restaurant	-	11:30~L.O. 15:00	17:00~20:00 (L.O. 18:30) ※Jan. 9 -Feb. 7
"Mokushundo"		[Sat. Sun. & Holidays only]	[Sat. Sun. & Holidays only]
Japanese Restaurant "Miyuki"	7:00~L.O.10:00	11:30~L.O.14:30	17:00~22:00 (L.O. 20:00) ※Jan. 8 - Feb. 7 17:30~20:00 (L.O.18:30)
	<b>【Closed】</b> Jan. 12 - Feb. 7	[Sat. Sun. & Holidays only]	[Sat. Sun. & Holidays only] <b>【Closed】</b> Jan. 19
Main Bar "Le Marquis"		<b>【Closed】</b> Jan. 8 - Feb. 7	
Café "Foresta"		<b>【Closed】</b> Jan. 8 - Feb. 7	
Room Service		7:00~22:00	

\*Please be aware that some limitations to the menu apply.

Note: Restaurants other than those listed above will also gradually be re-opening.  
Alcoholic beverages are served only upto 19:00 until February 7.

## YU, THE SPA

Treatment Reservations	03-3943-4785	
Treatment Area	10:00~21:30	Phone support: 10:00~21:00
	Jan. 12 - Feb. 7	10:00~20:00 Phone support: 10:00~19:30
Spa Area	*The spa area is operating with a limited capacity. Reservations may no longer be available when busy. Children younger than 4 years may not use the spa area.	
Onsen	8:00~18:00 and 20:00~22:00 (L.O. 21:30)	
	*Available to children between 4 and 12 years old from 8:00~18:00	
Spa members, those making use of treatments (onsen), or guests staying with a spa-included plan will receive priority.		
Sauna, pool, jet bath	8:00~18:00 and 20:00~22:00 (L.O. 21:30)	
	Jan. 12 - Feb. 7	8:00~18:00 *Spa members only ~20:00
Spa members, those making use of treatments (onsen), or guests staying with a spa-included plan will receive priority.		
Fitness gym	6:00~22:00 *Late night use of the gym is currently unavailable.	
	Jan. 12 - Feb. 7	6:00~20:00 *Late night use of the gym is currently unavailable.
All guests may enter the spa, but due to limitations placed on equipment, access to the fitness gym may be limited.		
Personal training by instructors is currently unavailable.		
Aesthetic Salon Guerlain Paris	Weekday & Saturday 10:00~20:00	
	Sunday & Holidays 10:00~19:00	

## Hotel Shop

Selections	Open	9:00~18:00
Jewelry Shop GINZA TANAKA	Open	10:30~18:00
Boutique Nastro	Open	10:00~18:00
Gallery	Open	

## Banquets

Inquiries	03-3943-1171	9:00~18:00 / Sat. Sun. & Holidays 10:00~17:30
Meeting on Sites	Open	